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MISSED APPOINTMENT POLICY

Our goal is to provide quality individualized care in a timely manner. We understand that there are times when you must miss an appointment due to emergencies or unavoidable obligations for work or family; however, when a patient misses a scheduled appointment they could be preventing another patient from getting much needed treatment. That patient needing treatment could be you!

Cancellation of an Appointment

In order to be respectful of the needs of other patients, please be courteous and promptly call Mount Rainier Clinic if you are unable to show up for an appointment. This time will be reallocated to someone in need of treatment. If necessary to cancel your scheduled appointment, we require that you call at least 24 hours in advance. Appointments are in high demand, and your early cancellation will allow other patients access to timely medical care.

How to Cancel Your Appointment

To cancel appointments, please call (253) 853-8853. If you do not reach the receptionist, you may leave a detailed message on our voicemail. If you would like to reschedule your appointment, please leave your phone number. We will return your call and give you the next available appointment time.

Late Cancellations:

A cancellation is considered "late" when a patient cancels their appointment with less than 24-hour notice.

No-Show Policy:

A "no-show" is someone who misses an appointment without cancelling in the manner listed in the above sections. A failure to be present at the time of a scheduled appointment will be recorded in your medical record as a "no-show" and results in a "missed appointment fee" of the value listed below:

Missed Appointment Fees:

Office Visits, HBOT, and IV Therapy Appointments:

\$75

Chiropractic and Acupuncture Appointments:

\$50

Colonic

\$40

By signing this form I understand, if I do not cancel my scheduled appointment, in a manner listed above I will be charged the appropriate amount.

Signature of Responsible Party

Date

Printed Name

Witness

Date